

INITIAL ONLINEBANKING LOGON WITH SECUREGO PLUS

YOUR STARTING POINT

You decided to use the “SecureGo plus” push TAN App for the second factor authentication and already signed the OnlineBanking forms. Before you can carry out the initial logon (PIN assignment), you once must register the “SecureGo plus app”.

You have the following documents available:

- NetKey letter
- personal identification number (PIN) letter
- Activation code letter

START BY SETTING UP THE SECUREGO PLUS APP

- Depending on the operating system of your smartphone open the Apple App Store or the Google Play Store.
- Install the SecureGo plus app.

1. Installation of the SecureGo plus app on the smartphone

Download iOS



Download Android



2. Initial use of the SecureGo plus App

Run the app and assign yourself an individual approval password (=Freigabepasswort)

Note on issuing the approval password:

- at least 8 and max. 20 characters long
- at least one digit
- one uppercase and one lowercase letter

If desired, approval by biometric authentication (i.e. faceID or fingerprint) can be linked in the next step.

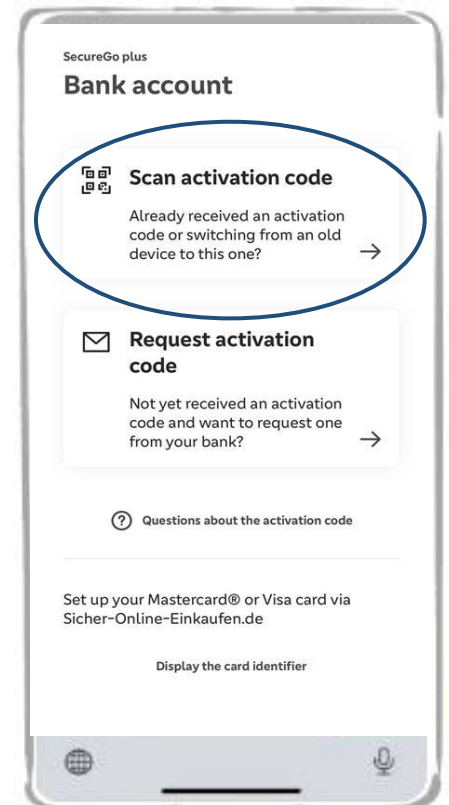
Important: You will need your individual approval password whenever confirming future transactions with the SecureGo plus app.

Here you can agree or reject anonymized data transfer.



3. pushTAN activation in the SecureGo plus App

Select "Scan activation code" in the menu and then scan the activation code from the activation code letter or enter it manually.



NOW CONTINUE WITH THE INITIAL LOGON TO THE D&R ONLINEBANKING

1. Initial logon to the OnlineBanking

For your initial logon to the D&R OnlineBanking, open your browser on your computer/laptop, go to our homepage “www.donner-reuschel.de”. Click on the “OnlineBanking” button at the top right of the page.

Please enter your personal NetKey in the upper field and your StartPIN into the field “PIN”, now click on “Login”.

2. Changing the StartPIN

In the “Current PIN” field, please enter the PIN from the letter again. In the “new PIN” field, please enter a PIN of your choice. Please note the PIN rules and repeat entering your desired PIN in the “Repeat new PIN” field. Please click on “Check entries”.

Important: In the future, you will need to enter this PIN every time you log into the OnlineBanking.

You will receive a TAN message in the SecureGo plus app to confirm your new PIN. Open the SecureGo plus app, enter your approval password and confirm the PIN change.

After logging in with your newly assigned PIN, the OnlineBanking is now available to you!

The image shows two side-by-side screenshots of the D&R OnlineBanking interface. The left screenshot is the login page, featuring the D&R logo, navigation links (KUNDEN, LEISTUNGEN, BANKHAUS, NEWSROOM, ONLINE-BANKING), and a 'Log in' section with a 'Welcome!' message and a warning about fraud. It includes input fields for 'NetKey or alias' and 'PIN', and 'Cancel' and 'Log in' buttons. The right screenshot is the 'PIN change' security screen, titled 'Security' and 'PIN change'. It contains three input fields: 'Current PIN', 'Desired new PIN', and 'Repeat new PIN', each with a character count (0/20). To the right of these fields are 'Rules for the new PIN' which specify a minimum length of 8 characters, the requirement for letters and digits, and a list of permitted characters. At the bottom are navigation arrows, a 'Delete entry' button, and a 'Check entry' button.