

# INITIAL ONLINEBANKING LOGON WITH SMARTTAN PLUS

## YOUR STARTING POINT

You decided to use the smartTAN for the second factor authentication and already signed the OnlineBanking forms. Before you can carry out the initial logon (PIN assignment), please make sure that you have a supported TAN Generator and the assigned D&R girocard available.

## You have the following documents available:

- NetKey letter
- personal identification number (PIN) letter
- TAN-Generator
- D&R girocard

# START WITH THE INITIAL LOGON TO THE D&R ONLINEBANKING

#### 1. Initial logon to the OnlineBanking

For your initial logon to the D&R OnlineBanking, open your browser on your computer/laptop, go to our homepage "www.donner-reuschel.de" .Click on the "OnlineBanking" button at the top right of the page.

Please enter your personal NetKey in the upper field and your StartPIN Into the field "PIN", now click on "Login".



### 2. Changing the StartPIN

In the "Current PIN" field, please enter the PIN from the letter again. In the "new PIN" field, please enter a PIN of your choice. Please note the PIN rules and repeat entering your desired PIN in the "Repeat new PIN" field. Please click on "Check entries".

**Important:** In the future, you will need to enter this PIN every time you log into the OnlineBanking.

The change to the PIN must be confirmed with a TAN. To do this, select the desired variant of smartTAN and follow the instructions on the screen.

The TAN generator then shows the TAN for the PIN change. Please enter this TAN again in the appropriate field and then click on "Change PIN".

After logging in with your newly assigned PIN, the OnlineBanking is now available to you!

Current PIN	© 0/20	Rules for the new PIN: Minimum 8, maximum 20 characters. The PIN must either be purely numeric or contain at least one capital letter and one digit. Do not use PINs that are easy to guess, such as sequences of numbers or combinations of numbers and characters that are too simple. Characters permitted: Letters (a-z and A-Z, incl. umlauts and ß) Digits (0-9) Special characters @!%&/=?*+;;,, If you are using iOS, please note that special characters may be blocked in the PIN entry, sensorial wit your PIN contains characters rusch as'.		
Desired new PIN Repeat new PIN	© 0/20 © 0/20			
			PIN change ← Check	
		or a double hyphen.	Your entry	Security query
Delete entry		$\overset{\text{Check entry}}{\rightarrow}$		Please ensure that your instruction is cor      Security process     Sm@rt-TAN plus manuell
				Please enter the TAN displayed on your TAN generator.
				TAN
				<ul> <li>Instructions</li> </ul>
				1. Insert your chip card into the TAN gene Depending on the type of reader, either p TAN key or press "Menu" and select menu TAN manually".
				2. Enter the start code "26303637" and pr